RLD HEATING & COOLING, INC.

P.O. BOX 832 KILLINGWORTH, CT 06419

PHONE #860-663-3181

## YEARLY SERVICE CONTRACTS

PLEASE CHOOSE ONE...

#1 – Labor Only

PRICES INCLUDE TAX

FAX #860-663-1281

\$211.63 (Water Heater \$77.63)

One unit annual service— (one per contract year) Adjust burner, efficiency test, vacuum unit, replace basic parts Water heater will be an additional fee

Basic parts—

One filter, one nozzle, one strainer

Labor on service calls—

Regular, night, holiday

#### \* PARTS NOT INCLUDED ON SERVICE CALLS\*

#2-Service, parts and equipment

\$313.73 (Water Heater \$143.57)

#1 Plus additional standard parts and equipment:

Cad cell control, burner motor, electrodes, aquastat, air tube and head (if not obsolete), switches, zone motors (if applicable), blower motor up to ½ HP (will only charge difference in price, fan limit switch, cad eye, transformer, 40 v/a transformer, blower belts, up to four sections of smoke pipe (up to eight inches in diameter). THIS EXCLUDES ECM BLOWER MOTORS FOR AIR HANDLERS AND FURNACES.

#3 – Exclusive Coverage Plan

\$404.13

(Water Heater \$143.57)

#2 Plus extra coverage for water related parts:

Auto valve, auto feed, water feed, back flow preventer, #30 expansion tank, relief valve, zone valves, drain valve, hi vent, air scoops, flow checks.

Labor for water related parts:

Covered up to one hour of the repair. Additional labor cost will be billed separately at going rate for service on water related parts listed.

#### AIR HANDLER COVERAGE

Air Handlers or Hydro-Air air handlers. This will include relays, fan motors, contactors, internal circuit boards (if available), blower motors <u>up to ½ HP.</u> Water coil or A/C coil not included. \$94.65 (including tax) **THIS EXCLUDES ECM BLOWER MOTORS** 

#### A/C CONDENSERS

This will include testing for leaks, relays, capacitors, contactors, circuit boards. (if available) (**REPLACEMENT LABOR ONLY FOR COMPRESSOR AND COIL)**. The cost of refrigerant will be extra. (R22 and 410A) \$132.93 (including tax)

## PAGE 1

#### TERMS AND CONDITIONS

- 1. RLD Heating & Cooling, Inc. will provide 24 hour emergency oil burner service. Depending on service contract chosen, non -included parts and labor will be charged at standard rates.
- 2. RLD Heating & Cooling, Inc. will inspect and test your heating system to determine unit's current status and degree of efficiency. Recommendations will be made as to what should be replaced or modified to qualify for contract. Non-contractible parts may include, but not limited to, discontinued parts and equipment from older models, and/or equipment beyond repair. RLD will communicate findings to you.
- 3. It is the policyholder's responsibility to be sure the oil tank(s) do not run out of oil. In the event of a service call due to oil run out, you will be charged the standard rate for the call.
- 4. RLD Heating & Cooling, Inc. reserves the right of coverage to normal wear and tear of the heating unit(s). Damages that occur in the event of extreme circumstances, are abusive in nature, and/or an act of nature beyond control are not covered, but may be covered by home owner's insurance. In such situations, RLD will respond to the best of the company's ability.
- 5. RLD Heating & Cooling, Inc. is a full service company providing high efficiency heating and cooling products. Should you require repair, replacement, or upgrade of your system, a complete job quote can be submitted for you approval.
- 6. Contract is valid for one year. Prices may change yearly.
- 7. Yearly contracts are non-refundable but are transferable to new owners of same residence.

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# RLD Heating & Cooling, Inc.

P.O. Box 832 Killingworth, CT 06419

Phone 860-663-3181

Fax 860-663-1281

# SERVICE CONTRACT APPLICATION

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ACCOUNT #\_\_\_\_\_

NAME (POLICY HOLDER) \_\_\_\_\_

PHYSICAL ADDRESS OF CONTRACTED UNIT(S) – STREET, TOWN, ZIP CODE

### MAILING ADDRESS OF POLICY HOLDER (IF DIFFERENT)

CELL PHO FAX	NE	
extra units no	t included.)	
\$211.63	Additional water heater	\$ 77.63
\$313.73	Additional water heater	\$143.57
\$404.13	Additional water heater	\$143.57
	FAX extra units no \$211.63 \$313.73	extra units not included.) \$211.63 Additional water heater \$313.73 Additional water heater

Air Handler or Hydro-Air air handler coverage \$94.65

A/C condenser coverage \$132.93

I have chosen the contract options appropriate for my heating service needs from RLD Heating & Cooling, Inc. I have read, understand and agree to the terms of this contract on page one, and understand the contract will not be in full effect pending inspection of heating system by RLD Heating & Cooling, Inc. Prices may change yearly as to be determined by RLD. I have kept a copy of page 1, description of service plans and terms of contract, for my records.

Signature

Date

PAYMENT: Check #\_\_\_\_\_ OR, MC/Visa/Discover Card #\_\_\_\_\_

\_\_\_\_\_ Exp. Date \_\_\_\_\_

# It is a pleasure doing business with you and we appreciate your trust.

Office Use Only	
CONTRACT START DATE	

INSPECTION DATE AND FINDINGS